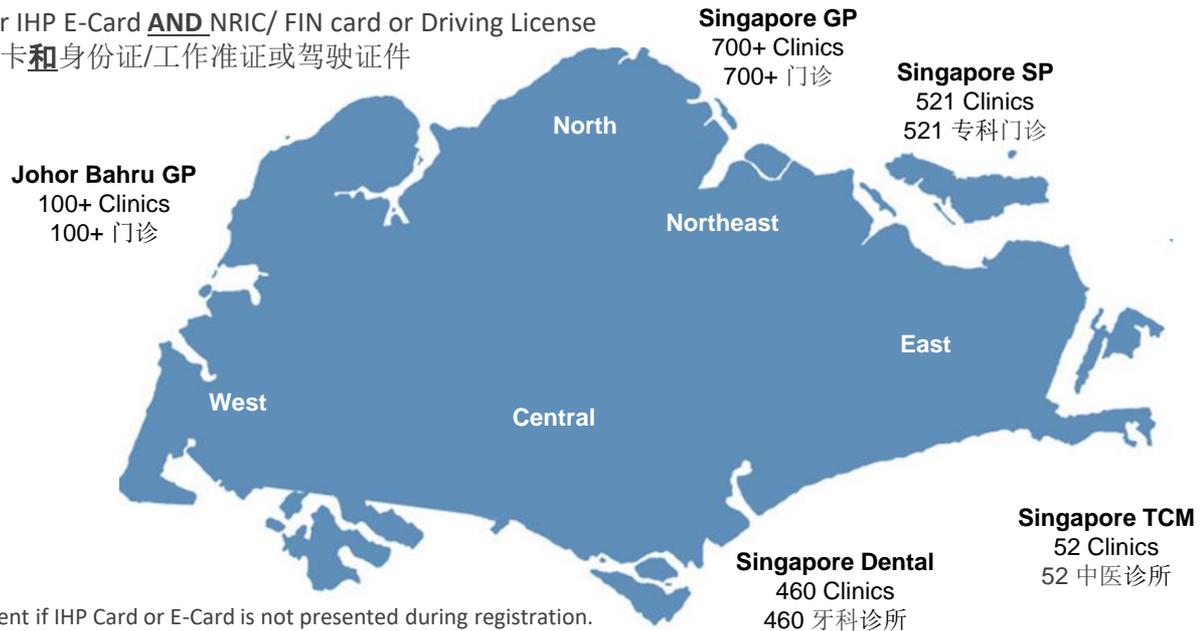


Integrated Health Plans Pte Ltd



- Introduction of IHP Panel Services for GP, SP, Dental & TCM
指定诊所遍布全岛，包括门诊，专科，牙科和中医
- Cashless services will be extended at all Panel Clinics (*Subjected to entitlement and limits*)
无需付费服务
- Mode of Identification: IHP Card or IHP E-Card **AND** NRIC/ FIN card or Driving License
识别模式: IHP医疗卡或电子医疗卡**和**身份证/工作准证或驾驶证件



Identified by IHP Decal
诊所展示IHP标志

Points to Note:

1. Clinic reserves the right to collect payment if IHP Card or E-Card is not presented during registration.
若职员在注册过程中没出示医疗卡,诊所将保有权利要求会员支付医疗收费
2. Card replacement fee of \$10 plus GST applies. To report lost of card asap to prevent misuse.
补发医疗卡费用为\$10+ GST. 若遗失医疗卡, 请尽快报失。

How does it work? 如何使用

Employee visits clinic under panel listing and present the following:
看诊登记时，员工必须出示以下证件

- IHP card or IHP E-card 医疗卡

AND 和

- NRIC/ FIN card or Driving License 身份证/工作准证/ 驾驶证件



Medical services are rendered
会员享有免付费医疗服务

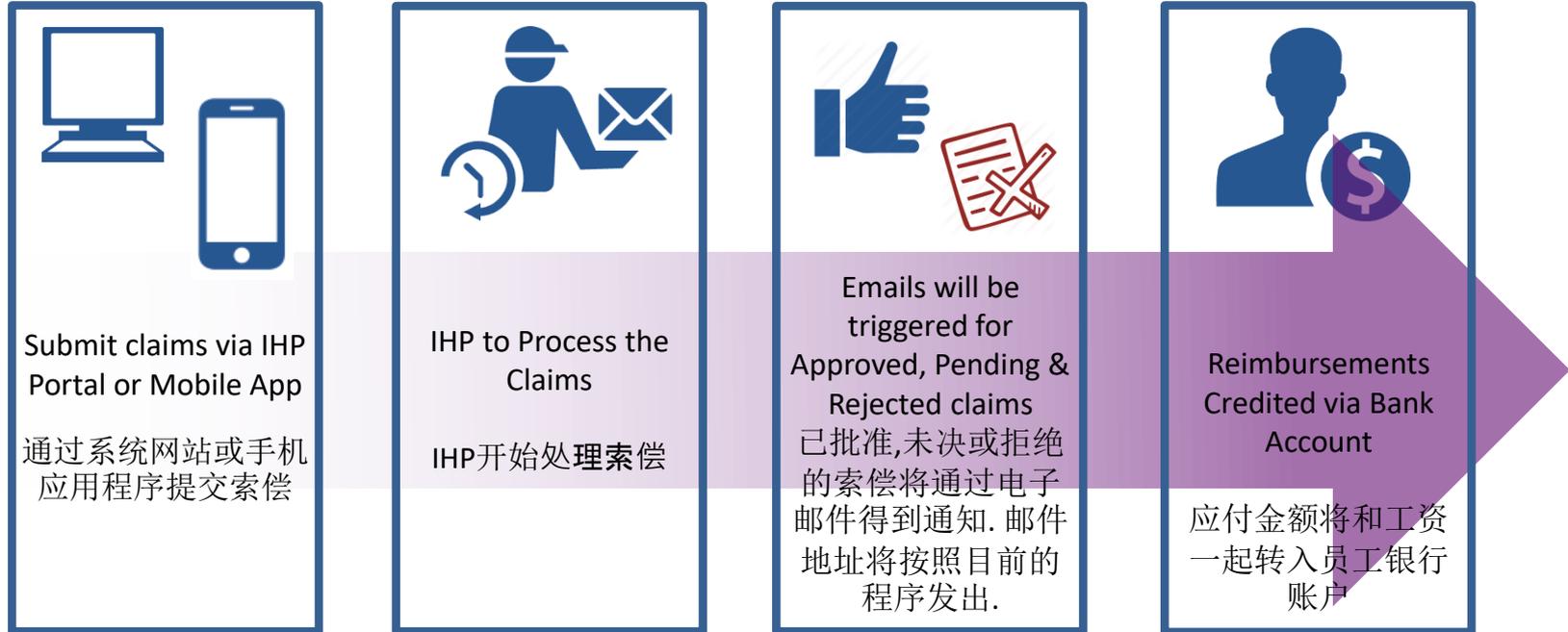


Panel GP e-claim to IHP system
指定诊所将费用呈交系统



IHP verifies and Reimbursements Credited via Bank
Account

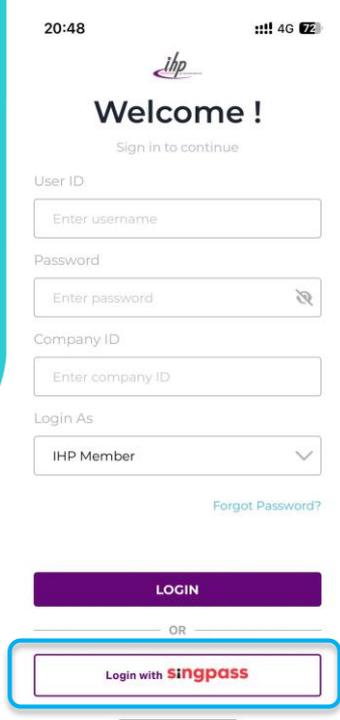
IHP验证费用后将应付金额转入员工银行账户



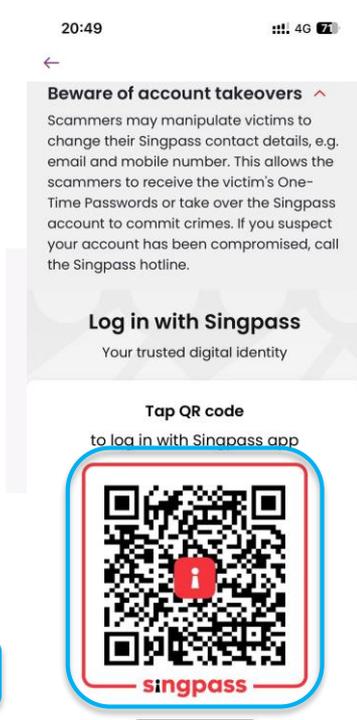
IHP APP (Login with Singpass) IHP 移动应用程序 (使用 Singpass 登录)



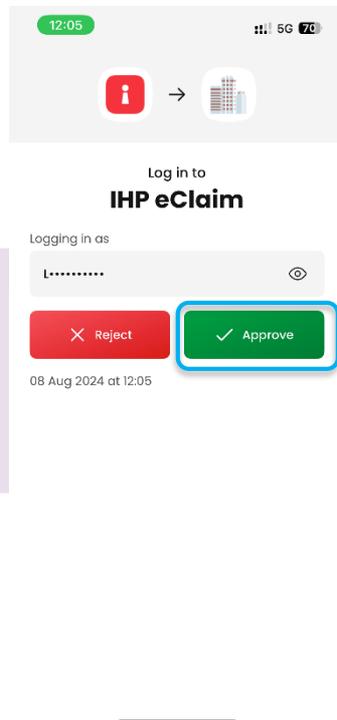
Mobile App Login with Singpass (IHP APP) 使用 Singpass 登录移动应用程序 (IHP 移动应用程序)



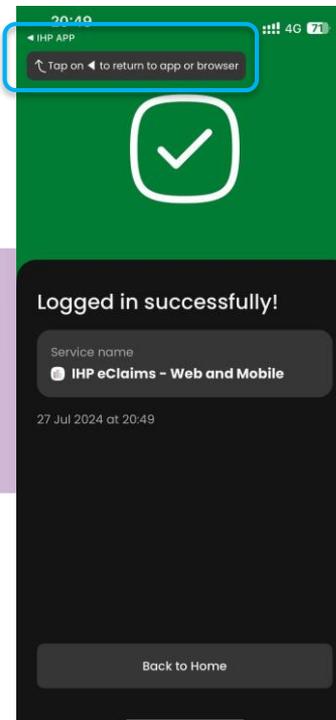
Tap on "Login with Singpass"
点击“使用 Singpass 登录”



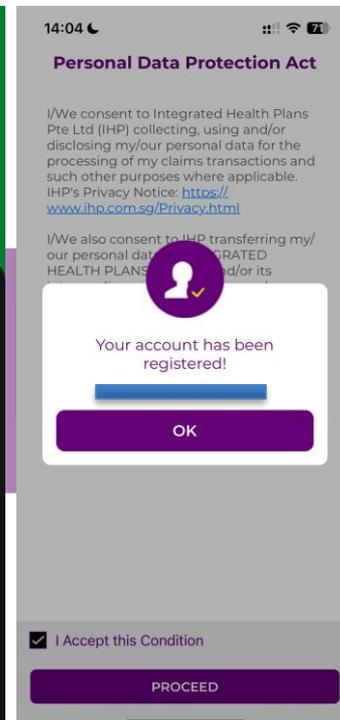
Tap on QR code to redirect
to Singpass app
点击二维码重定向到
Singpass 应用程序



Tap on 'Approve' to allow
login to IHP App via Singpass
点击“批准”以允许通过
Singpass 登录 IHP 应用程序

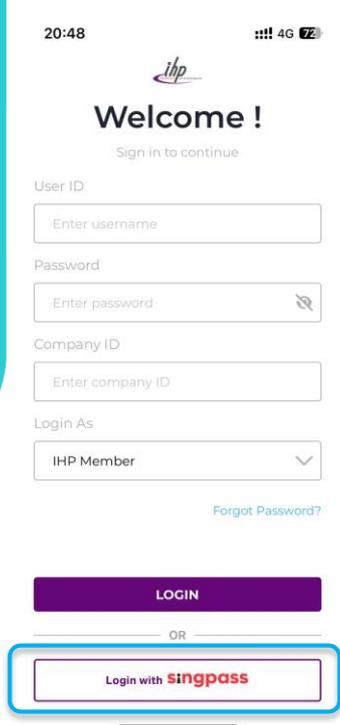


For iOS, tap on top left
corner to return to IHP App
对于 iOS, 点击左上角返
回 IHP 应用程序



Complete PDPA Declaration
to continue using IHP App
完成 PDPA 声明以继续使
用 IHP 应用程序6

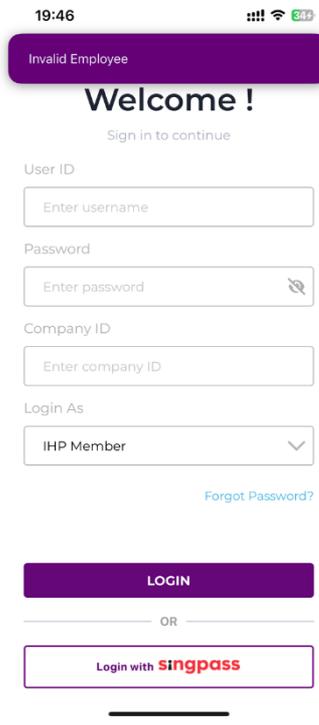
Mobile App Login with Singpass (IHP APP) 使用 Singpass 登录移动应用程序 (IHP 移动应用程序)



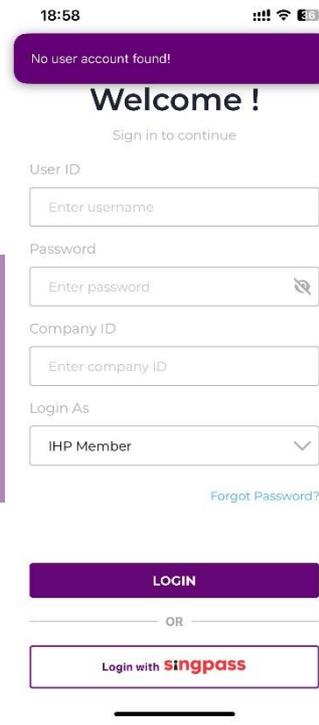
Tap on "Login with Singpass"
点击“使用 Singpass 登录”



Tap on QR code to
redirect to Singpass app
点击二维码重定向到
Singpass 应用程序



Error message if login is
not successful
(e.g. login to wrong app)
登录不成功的错误消息
(例如: 登录错误的应
用程序)



Error message if user account not found (e.g.
no member/dependent account registered)
如果未找到用户帐户, 则会显示错误消息
(例如, 未注册成员/依赖帐户)

SingPass Login (FAQ)

SingPass 登录 (FAQ)

When is the target launch date? 目标发布日期是什么时候？

This new feature will be made available around Q4 2024
这项新功能将于 2024 年第 4 季度左右推出

Which mobile apps will have this new feature? 哪些移动应用程序将具有此新功能？

This new feature will be available on IHP App, TM Mediplus App, GreatMed+ App Prudential e-Ben App.
这项新功能将在 IHP App, TM Mediplus App, GreatMed+ App, Prudential e-Ben App 上提供。

What is Singpass? 什么是 Singpass？

Singpass (Singapore Personal Access) is a secure authentication system that allows Singapore residents to access various government e-services and perform online transactions securely.

Singpass (Singapore Personal Access) 是一个安全的身份验证系统，允许新加坡居民访问各种政府电子服务并安全地进行在线交易。

How can I register for Singpass? 如何注册 Singpass？

You can apply for Singpass online through the Singpass website (www.singpass.gov.sg). Singapore citizens and Permanent Residents (PRs) aged 15 and above are eligible to apply. Please visit [Singpass Support](#) and refer to the Instructional Guides for step-by-step instructions on how to register for a Singpass account. 您可以通过 [Singpass 网站](http://www.singpass.gov.sg) (www.singpass.gov.sg) 在线申请 Singpass。新加坡公民和 15 岁及以上的永久居民 (PR) 有资格申请。请访问 Singpass 支持并参阅说明指南，了解如何注册 Singpass 帐户的分步说明。

Why Singpass login? 为什么选择 Singpass 登录？

This feature simplifies the login process to our mobile app. Instead of using the credentials provided in your welcome email, you can now log in quickly and securely using Singpass.

此功能简化了我们移动应用程序的登录过程。您现在可以使用 Singpass 快速安全地登录，而不是使用欢迎电子邮件中提供的凭据。

What is the login mode via Singpass? 通过 Singpass 的登录模式是什么？

Members can log in via the Singpass app by tapping on the QR code.
会员可以通过 Singpass 应用程序点击二维码登录。

Is Singpass login available for dependents? 家属可以使用 Singpass 登录吗？

Singpass login is not available for dependents at this time. We will provide updates once the Dependent login feature enhancement is completed.
目前，受抚养人无法使用 Singpass 登录。一旦 Dependent login 功能增强完成，我们将提供更新。

Will members currently logged in using IHP-provided credentials be logged out upon the new app version update? 当前使用 IHP 提供的凭据登录的成员是否会在新的应用程序版本更新时注销？

There will be no forced logout upon updates. Members will remain logged in to the app. However, members need to have a User Account with IHP to use Singpass to log in. 更新时不会强制注销。会员将保持登录应用程序状态。但是，会员需要拥有 IHP 用户帐户才能使用 Singpass 登录。

What will happen to my existing account with IHP? 我在 IHP 的现有帐户会怎样？

Logging in via Singpass will not delete or overwrite your existing User Account registered with the credentials provided in the welcome email. All data and records will still be available for viewing upon logging in via Singpass.

通过 Singpass 登录不会删除或覆盖您使用欢迎电子邮件中提供的凭据注册的现有用户帐户。通过 Singpass 登录后，所有数据和记录仍可供查看。

I have multiple active User Accounts with IHP. How can I access both accounts? 我有多个活跃的 IHP 用户帐户。如何访问这两个帐户？

Logging in via Singpass will link to your primary active account. To log in to your secondary active account, please use the login credentials provided in the welcome email.

通过 Singpass 登录将链接到您的主要活动帐户。要登录您的辅助活动帐户，请使用欢迎电子邮件中提供的登录凭据。

Is Singpass secure? Singpass 安全吗？

Yes, Singpass employs advanced security measures, including two-factor authentication (2FA), to protect your identity and data. It complies with Singapore's stringent data protection laws.

安全的，Singpass 采用先进的安全措施，包括双因素身份验证 (2FA) 来保护您的身份和数据。它符合新加坡严格的数据保护法。

Will any personal data be extracted from Singpass and stored at IHP? 是否会从 Singpass 中提取任何个人数据并存储在 IHP？

No Singpass credentials will be stored on our App. Your security and privacy are our top priorities.

我们的应用程序上不会存储任何 Singpass 凭据。您的安全和隐私是我们的首要任务。

Can I use Singpass login outside of Singapore? 我可以在新加坡境外使用 Singpass 登录吗？

Yes, you can still use Singpass login outside of Singapore.

可以的，您仍然可以在新加坡以外的地方使用 Singpass 登录。

What if I encounter problems with my Singpass login? 如果我在 Singpass 登录时遇到问题怎么办？

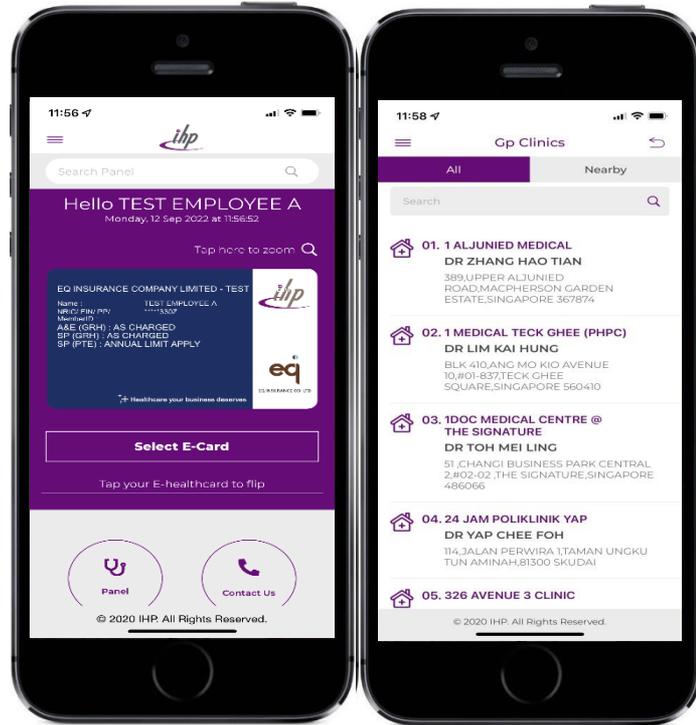
Please visit [Singpass Contact Us](#) for further assistance.

请访 [Singpass Contact Us](#) 以获得进一步的帮助。

IHP 移动应用程序指南

IHP Mobile Application Guide





IOS and Android Compatible

兼容IOS和安卓系统



医疗保健触手可及 Healthcare at your fingertips

- IHP Ecard IHP 电子卡
- Panel Provider Locator 诊所分布地点
- Claims Submission 索赔提交
- Viewing of Claims History 查看索赔历史记录
- Viewing of Entitlement Table 查看权益表
- Language Selection 语言选择
- One Touch Connect to Hotline 热线一键连接
- Online Resources 在线资源

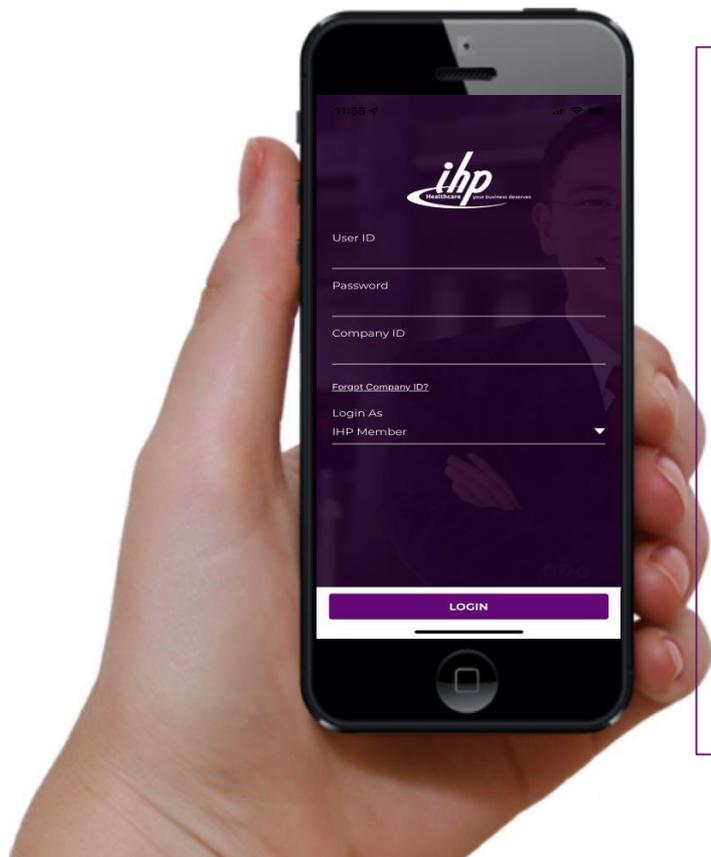


实时更新 Realtime updates

- Updates of Claims Status 索赔状态更新
- Updates of Teleconsultation 远程会诊更新
- General Updates 一般更新

IHP Mobile Application

IHP手机应用程序



Simply download the application and register with the following information:

只需下载应用程序并使用以下信息进行注册:

User ID: Last 4 characters of your NRIC/FIN/Passport Number followed by your Date of Birth (DDMMYYYY)

用户身份: 您的身份证/FIN/护照号码的最后 4 位, 并加上出生日期 (DDMMYYYY)

(Example: if your NRIC is S1234567A and your date of birth is 01011970, your User ID would be: 567A01011970)

(例如: 如果您的身份证是 S1234567A 并且您的出生日期是 01011970, 您的用户 ID 为: 567A01011970)

Company ID: EQXXXX

公司编号: EQXXXX

Password: Key in the password (Date Of Birth in **DDMMYYYY** format)

密码: 输入密码 (出生日期 - **日日月月年年年年** 的格式)

NOTE: Please use your IHP Portal password if you have previously signed in and changed password via IHP Portal.

注意: 若您之前已通过 IHP 注册并更改了密码。请使用您的 IHP 密码。



IHP Hotline 热线: (65) 6715 9422

Email 电邮: claims@ihp.com.sg

IHP Mobile Application

IHP手机应用程序



Enter Mobile Number for OTP (One Time Password) purposes.

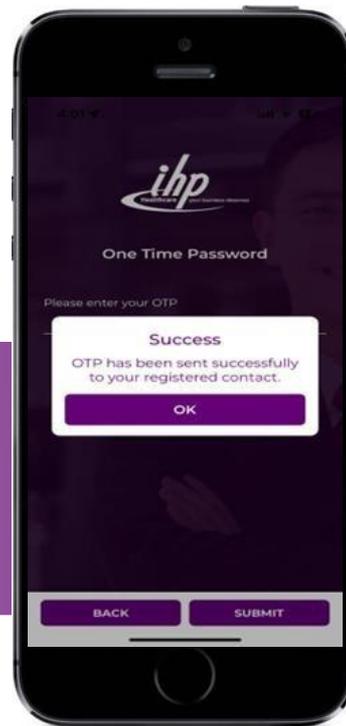
输入手机号码以用于首次验证。



Current Password: Password stated in the welcome email. Change the password to your desired password.

Tap on "NEXT".

当前密码: 电子邮件中提供的密码。
将密码更改为您想要的密码。
点击“下一步”。



An OTP (One Time Password) will be sent to your Mobile Phone via SMS.

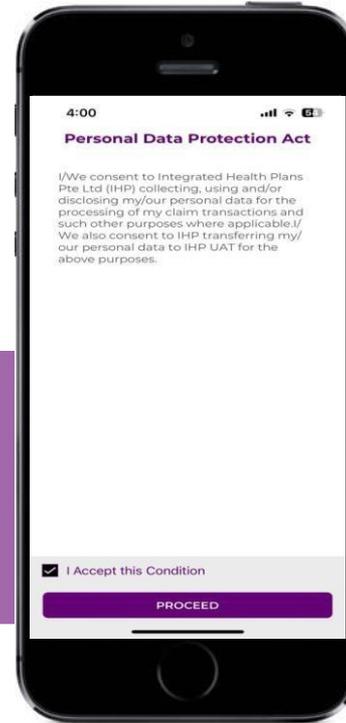
验证码将通过短信发送到您的手机。

IHP Mobile Application

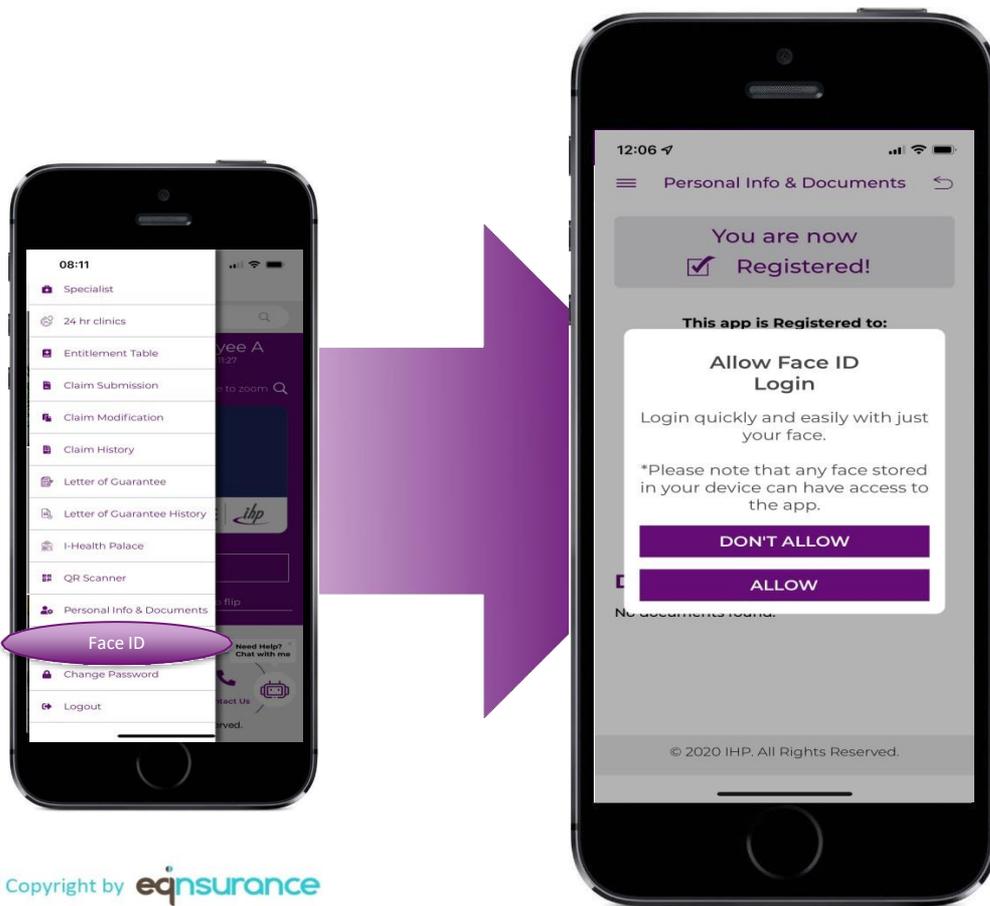
IHP手机应用程序



Enter in the OTP (One Time Password) you received.
Tap on Submit to continue.
输入您收到的验证码。
点击提交继续。



PDPA consent - Tick the box "I Accept this Condition"
to continue.
PDPA 同意 - 勾选 "我接受此条件" 框以继续。



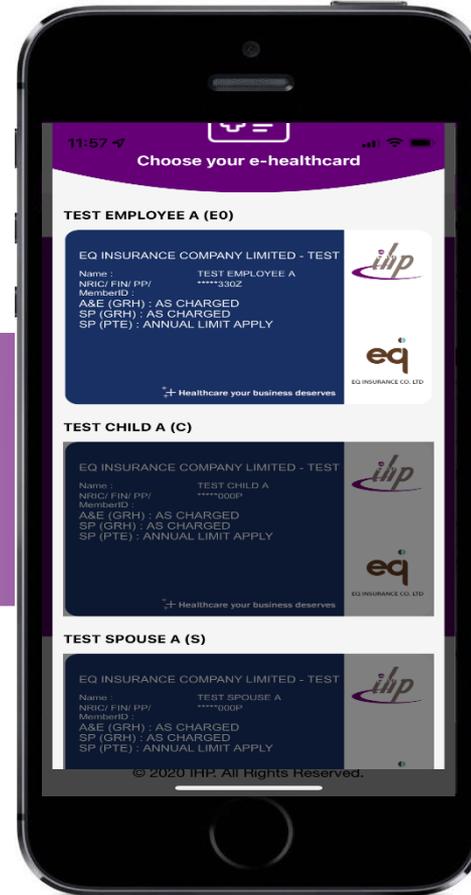
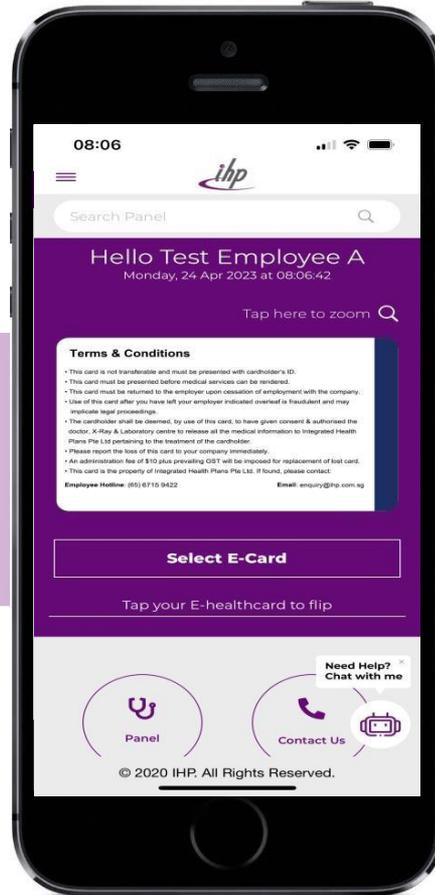
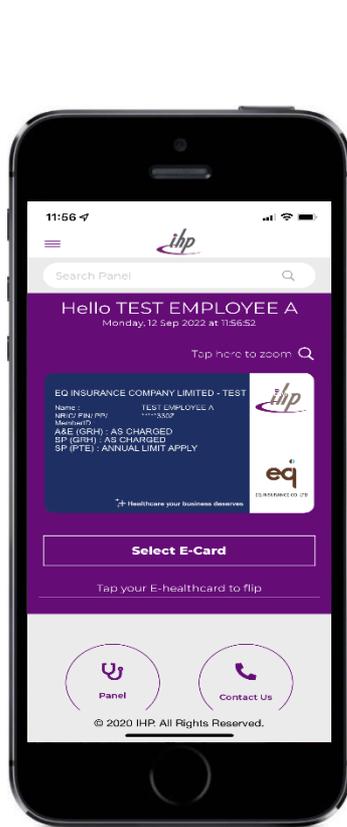
Login Convenience 登录便捷

- Allow set up of Touch ID or Face ID (depending on mobile phone model) to facilitate convenience for subsequent logins.
- 允许设置触摸 ID 或面容 ID (视手机型号而定), 方便后续登录.

IHP Mobile Application IHP手机应用程序

IHP E-Card (Employee and Dependents) IHP 电子卡(员工及其家属)

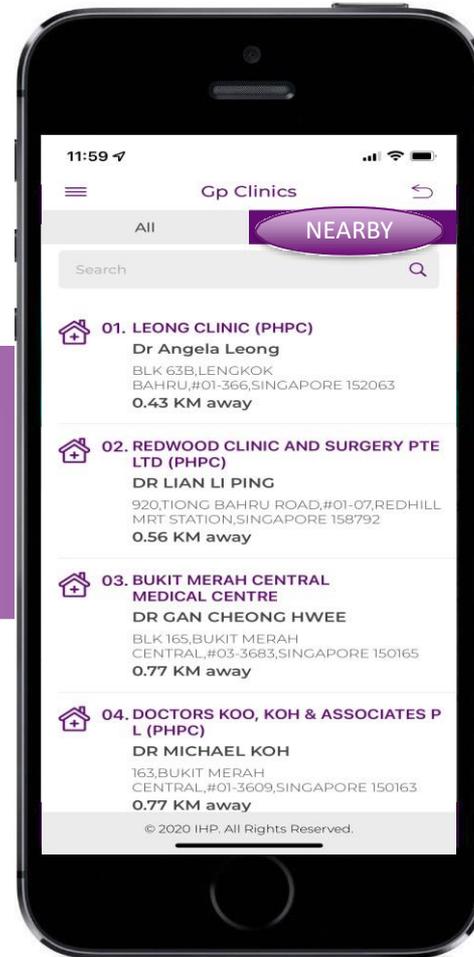
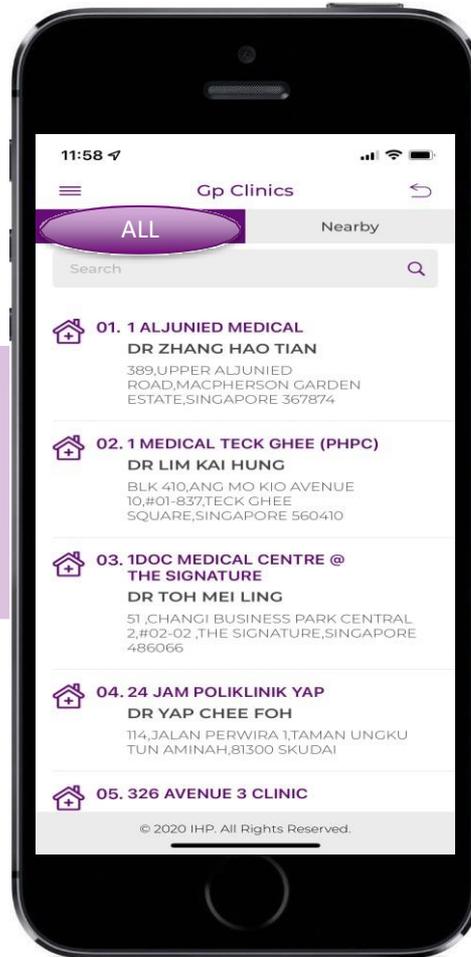
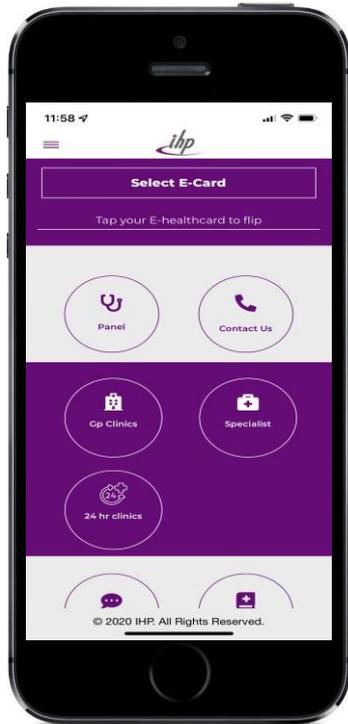
Serves as a mode of identification.
用作一种识别方式.

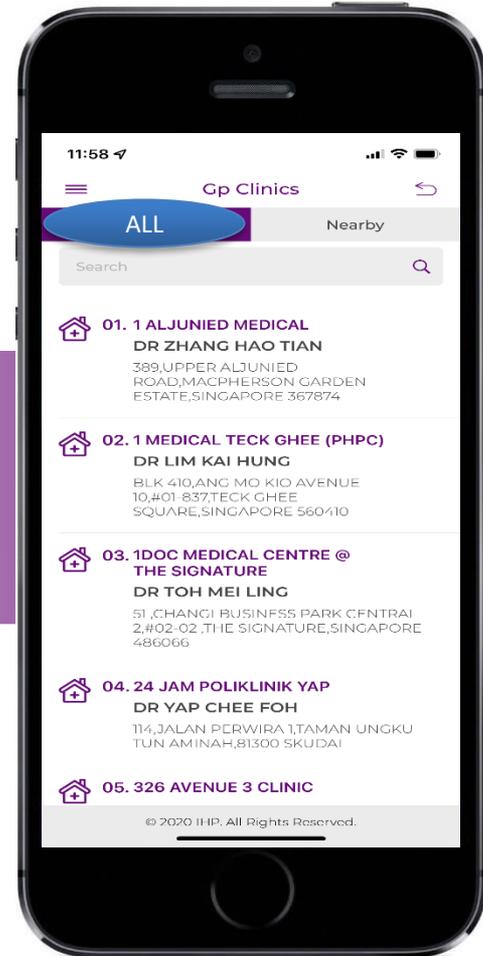
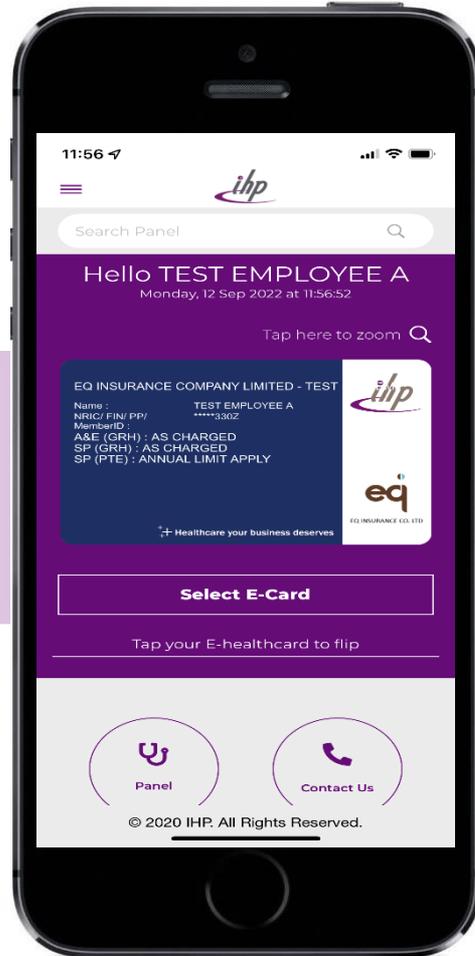
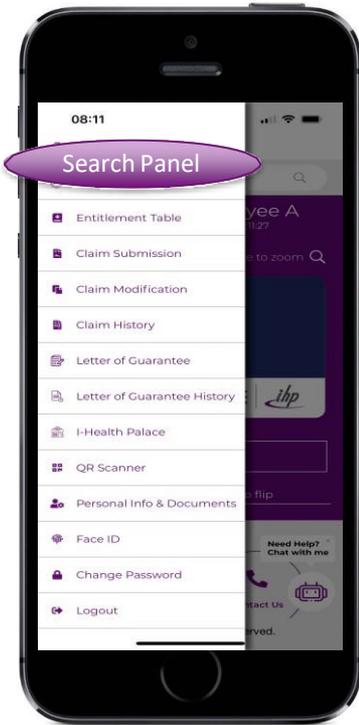


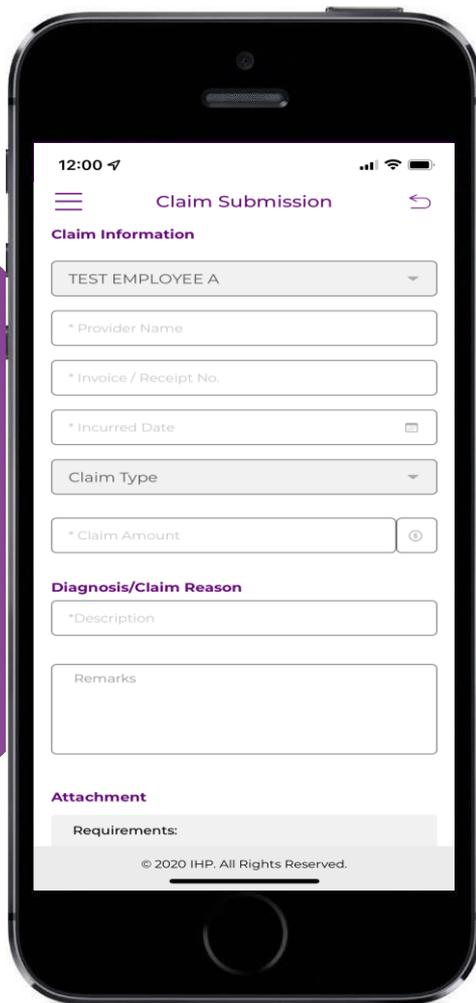
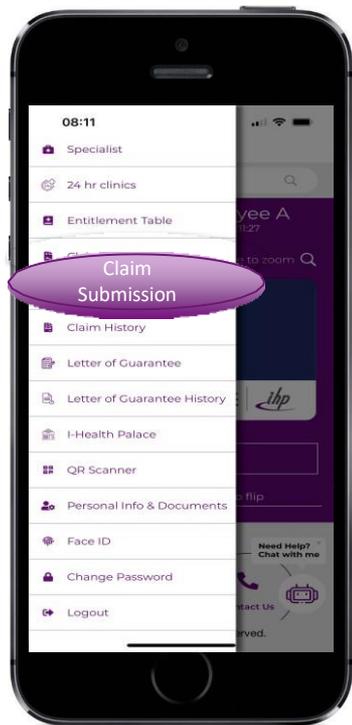
IHP Mobile Application IHP手机应用程序

Clinic Locator 诊所定位

Turn on your GPS. Application will display the clinics within 5km radius
打开您的 GPS. 应用程序将显示5公里半径范围内的诊所.



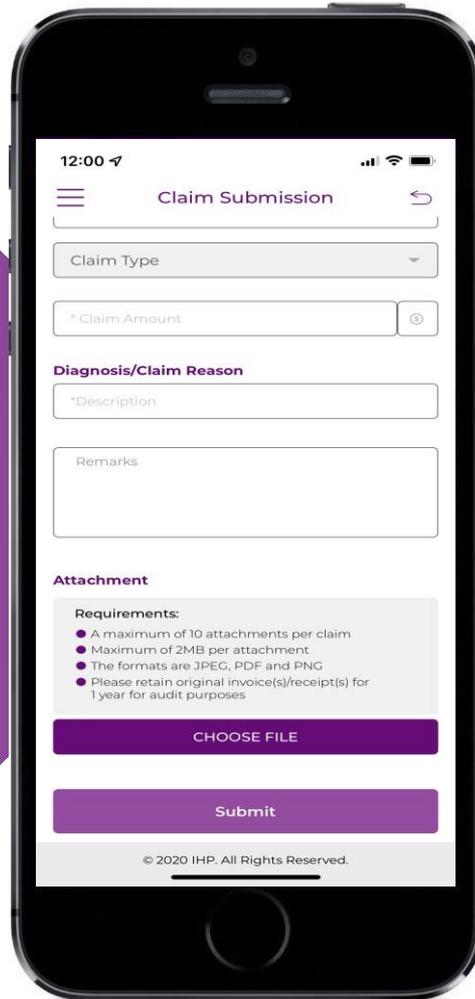
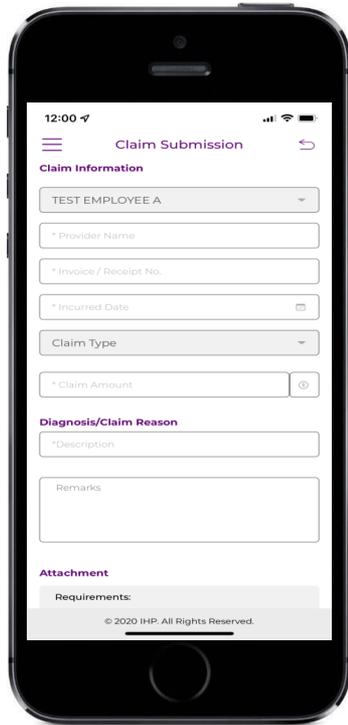




Enter Claim Details in **Sequence**

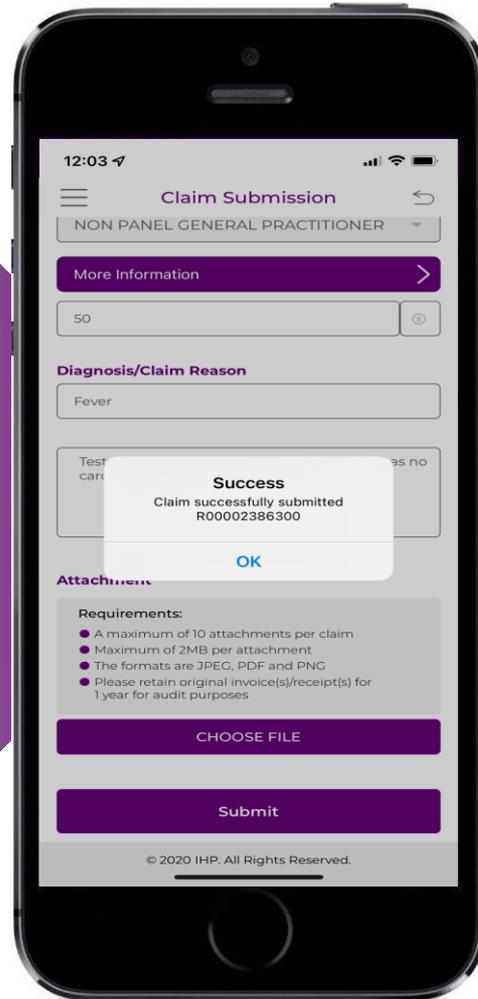
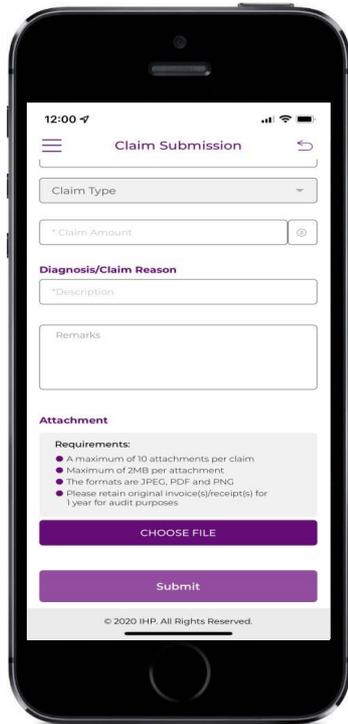
按顺序输入索赔详细信息

- **Select Claimant Name** 选择索赔人姓名
- **Clinic Name** 诊所名称
- **Invoice/ Receipt No.** 发票/收据号码
- **Invoice/ Receipt Date** 发票/收据日期
- **Select Claim Type** 选择索赔类型
- **Claim Amount (SGD only)** 索赔金额 (仅限新元)
- **Diagnosis/ Claim Reason** 诊断/ 索赔原因
- **Attachment** 附件



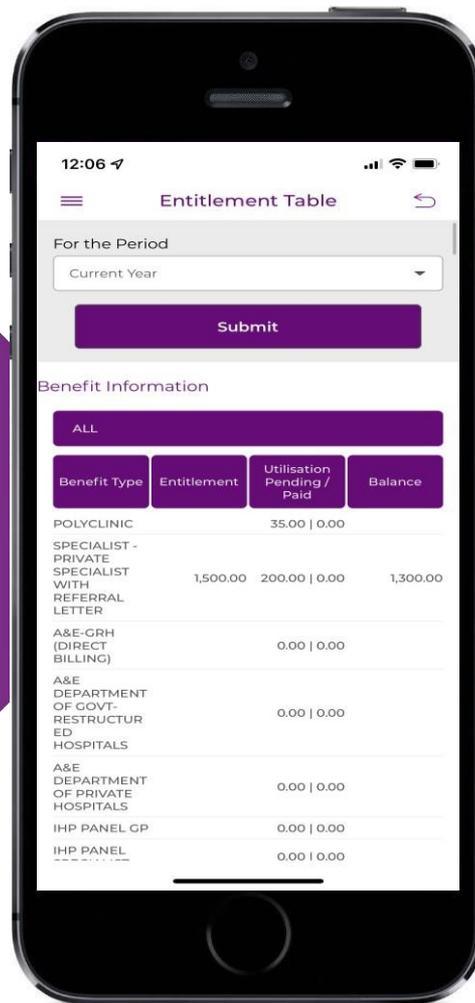
Attach and Submit Online 在线附加并提交

- Ensure all details are keyed in.
确保输入所有详细信息.
- Attach and upload all the documents.
(Note: There is a maximum of ten attachments to be submitted per claims.)
Each attachment has a data transfer rate limit of less than or equal to 2 MB and that is, a maximum of 2 MB per attachment.)
附上并上传所有文件。
(注：每个索赔最多可提交十个附件.)
每个附件的数据传输速率限制小于或等于 2 MB，即每个附件最多 2 MB。
- Click *Submit* upon completion.
完成后点击提交.



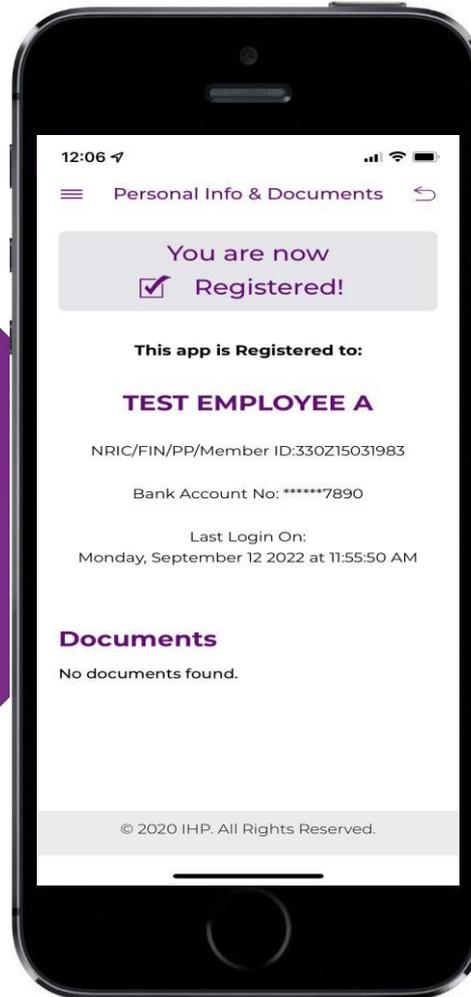
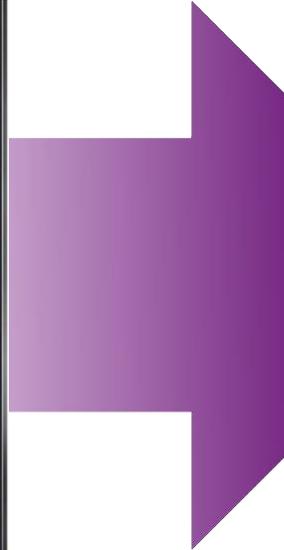
Attach and Submit Online 在线附加并提交

- A claim reference number will be assigned when the claim transaction is submitted successfully.
- 索赔交易成功提交后，将分配一个索赔单号。



Entitlement and Balances 权益和余额

- Able to view the entitled benefits.
查看享有的权益.
- Able to view the utilised amounts and balance of the applicable benefits.
查看适用福利的已使用金额和余额.



Documents 文件

- Able to view online resources such as handbooks, claim forms, etc that client would like employees to have access to.
- 查看客户希望员工访问的在线资源，例如手册、索赔表等。

IHP System/ Portal Guide

IHP 系统/ 门户指南





If you have already logged on to IHP's web-based portal in the current benefit year, please enter your existing password.

For password reset, please give us a call at **6715 9422** or send an email to claims@ihp.com.sg.

User ID

User ID: Last 4 characters of NRIC + Full DOB

E.g. 567A01011970

Password

Password: Date of Birth (DDMMYYYY)

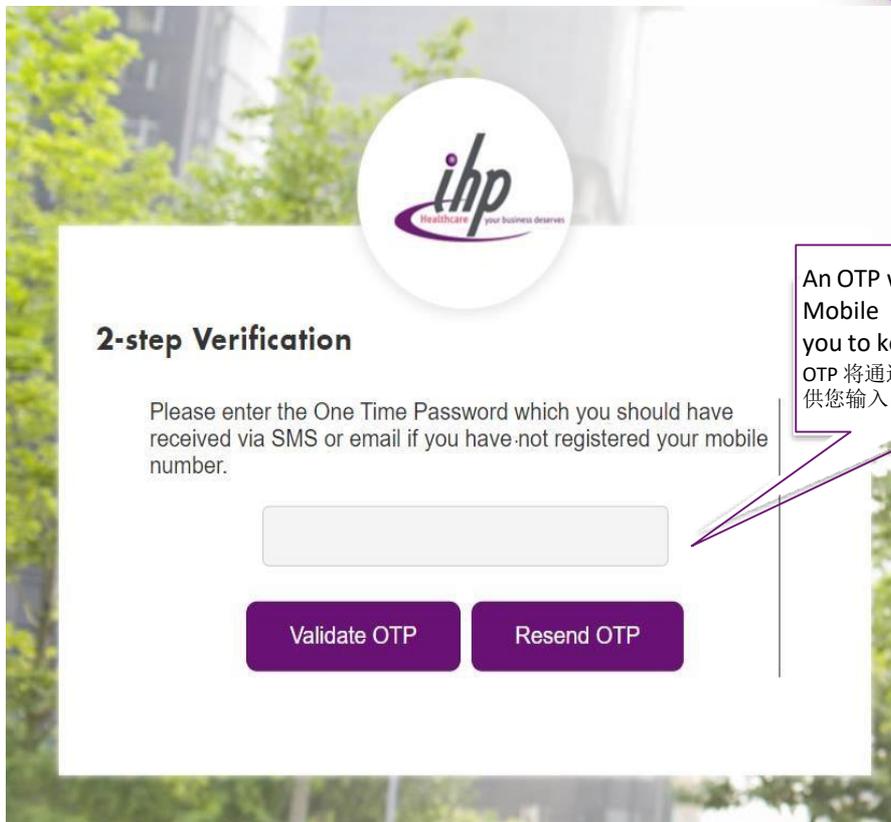
LOG IN

[Forgot Password?](#)

Log in with **singpass**

Alternatively, you can use SingPass login function to login to your account.

(Note: Singpass Login is only for valid Employee access)



An OTP will be sent to your Mobile Phone via SMS for you to key in.
OTP 将通过短信发送至您的手机，供您输入。

The password must be :

- a minimum of 8 characters
- contains at least 1 uppercase character, 1 lowercase character and a number value
- special characters are not allowed

Change Password

User ID 456728051994

User Name TESTTTTTT

Old Password

New Password

Confirm New Password

Save

Reset

[Forgot Password?](#)

You may change your password here.
您可以在这里更改您的密码。

I/We consent to Integrated Health Plans Pte Ltd (IHP) collecting, using and/or disclosing my/our personal data for the processing of my claim transactions and such other purposes where applicable.

I/We also consent to IHP transferring my/our personal data to MERCK PHARMACEUTICALS for the above purposes.

I have read and agreed to the above.

I Agree

Tick the Box "I have read and agreed to the above" to continue.
勾选“我已阅读并同意上述内容”以继续

ihp
Insurance and Health Plan

Welcome to IHP eClaims, GUIDEDEMO!

SUBMIT CLAIMS

PLEASE CHOOSE THE CLAIMANT

NRIC ID	Claimant Name	RELATIONSHIP
<input type="text" value="*****DEMO"/>	GUIDEDEMO	Employee

Incurred Date

1. Select claimant (Self or Family)
选择索赔人 (自己或家人)
2. Input the incurred date (e.g. Receipt date/ Visit Date)
输入发生日期 (例如收据日期/访问日期)

Last Logged in:
14/10/2021 12:09:43 PM



Welcome to IHP eClaims, GUIDEDEMO!

Claims Submission

Claims Modification

Claims History

Online Resources

Flex Enrolment

Change Password

Log Out

Last Logged in:
14/10/2021 12:17:27 PM

SUBMIT CLAIMS

Incurred Date 10/10/2021

PLEASE CHOOSE THE CLAIMANT

NRIC ID

Claimant Name

RELATIONSHIP

*****DEMO

GUIDEDEMO

Employee

Claim Sub-category

Select Sub-category

Next

Back

3. Select the claim type that you wish to submit.
选择您要提交的索赔类型。

Portal Guide - Claim Submission

用户指南 - 索赔提交

Welcome to IHP eClaims, GUIDEDEMO!

SUBMIT CLAIMS Incurred Date 14/10/2021 Benefit HEALTH SCREENING Balance \$ 2,000.00

Claimant ID /NRIC	Claimant Name	Company Name	Bank & Branch Code	Account No
****DEMO	GUIDEDEMO	JOSEPH DEMO		-

CLAIM INFORMATION

Receipt Reference No.* Service Provider / Clinic* Incurred Amount*

Receipt Reference No Service Provider / Clinic Incurred Amount

Claim Reason*

Claim Reason Search

Remarks

Remarks

Submit Reset Cancel

4. Input Claim Details and Submit 输入索赔详情并提交

- Invoice/ Receipt No. 发票/收据号码 服务
- Service Provider/ Clinic 提供诊所名称
- Claim Amount (In SGD) 索赔金额 (新元)
- Diagnosis 诊断

Portal Guide - Claim Submission

用户指南 - 索赔提交

Welcome to IHP eClaims, GUIDEDEMO!

SUBMIT CLAIMS

PLEASE CHOOSE THE CLAIMANT

NRIC ID	Claimant Name	RELATIONSHIP
<input type="radio"/> *****DEMO	GUIDEDEMO	Employee

Incurred Date

Your claim has been submitted successfully.

Please scroll down to attach a copy of your invoice and other supporting documents by clicking on the "+" icon beside your claim entry.

Claim Ref.	Incurred Date	Service Provider / Clinic	Benefit	Incurred Amt(\$)	Claimable Amt(\$)	
<input type="text" value="R00001995254"/>	10/10/2021	POLYCLINIC	Fever	100.00	100.00	<input type="button" value="+"/>

Remember to attach your supporting claim documents to complete the submission.
请记住附上您的支持索赔文件以完成提交。

Once the claim is successfully submitted, a reference number will be generated for your claim.
成功提交索赔后, 将为您的索赔生成一个参考号。

Note: Please attach your claim receipts including relevant supporting documents such as Doctor memo, prescriptions or proof of payment. Claim documents will need to be retained for at least 12 months as you may be requested to produce the documents to facilitate audits.
注意: 请附上您的索赔收据, 包括相关证明文件, 例如医生备忘录、处方或付款证明。索赔文件需要保留至少 12 个月, 因为您可能会被要求出示这些文件以方便审核。

Welcome to IHP eClaims, GUIDEDEMO!

SEARCH CLAIMS

NRIC ID	Claimant Name	RELATIONSHIP
<input type="radio"/> *****DEMO	GUIDEDEMO	Self

Search

1. Select claimant (Self or Family)
选择索赔人 (自己或家人)

Claims Submission

Claims Modification

Claims History

Online Resources

Flex Enrolment

Change Password

Log Out

Last Logged in:
14/10/2021 1:14:33 PM

Welcome to IHP eClaims, STRAWBERRY LEE!

CLAIMS FOR STRAWBERRY LEE, ***888T**

Reference Number	Incurred Date	Service Provider / Clinic	Benefit	Claim Reason	Remarks	Admin Remarks	Incurred Amount (\$)	Reimburse Amount (\$)	
R00001964140	13/09/2021	test	MATERNITY	test		test test	100.00	100.00	
R00001972214	21/09/2021	test	OPTICAL	test		pending documents	50.00	50.00	
<input type="radio"/> R00001998688	18/10/2021	test	OPTICAL	test			50.00	50.00	
<input type="radio"/> R00002001550	20/10/2021	Test	OPTICAL	Test	Test		100.00	100.00	

Navigation sidebar:

- Claims Submission
- Claims Modification**
- Claims History
- Online Resources
- Flex Enrolment
- Change Password
- Log Out

Last Logged in: 20/10/2021 3:14:26 PM

2. Select claim to amend claim details or delete claim.
This button will only appear for claims under processing status.
选择索赔以修改索赔详细信息或删除索赔。
此按钮仅在处理状态下的索赔时出现。

2.1. Select “+” to attach additional documents for the specific claim applicable.
选择“+”附加适用的具体索赔文件

Welcome to IHP eClaims, GUIDEDEMO!

CLAIMS ENTRY

CLAIMANT ID /NRIC	CLAIMANT NAME	Company Name
*****DEMO	GUIDEDEMO	JOSEPH DEMO

CLAIM INFORMATION

Reference No.	Incurred Date	Benefit Selected	Benefit Balance
R00001995254	10/10/2021	HEALTH SCREENING	\$2,000.00

Receipt Reference No.* Service Provider/Clinic* Incurred Amount(SGD)*

ABC POLYCLINIC 100

DIAGNOSIS*

FEVER **Search**

Remarks

NA

Submit **Delete** Cancel

3. Amend information if required
如果需要修改信息

4. Submit amendment / Delete Claim / Cancel Changes
提交修改/删除索赔/取消变更

Upload claim documents for Claim Ref No : R00001964140

1.	Choose File	No file chosen
2.	Choose File	No file chosen
3.	Choose File	No file chosen

Note:

- Only attachments in png.jpeg and pdf formats are accepted.
- The maximum size of each attachment is 2 MB.
- Please ensure that your attachments are clear, as blurred attachments will not be accepted.
- You may upload in multiples of 3 each time, up to a maximum of 10 attachments.

3.1 Select file to attach.
点击此处来选择要附加的文件。

4.1 Click on “Submit” once all the files are attached above.
附上所有的附加文件后，点击“提交”。

FEVER

File Name	Date	Size	
JPEG_20210915_165857_2614063575977791283.jpg_compress.png	20/10/2021 11:23:10 AM	368 KB	<input type="button" value="Download"/>

5.1. Able to view documents that were uploaded previously.
查看之前上传的文档。

6.1 Download the documents to view.
下载文档进行查看。

The screenshot displays the IHP eClaims portal interface. On the left is a purple sidebar with navigation options: Claims Submission, Claims Modification, Claims History (highlighted with a red box), Online Resources, Flex Enrolment, Change Password, Log Out, and Last Logged in: 14/10/2021 1:59:36 PM. The main content area is titled 'Welcome to IHP eClaims, GUIDEDEMO!' and features a 'Claims History Search' section. This section includes a table with columns for NRIC, Claimant Name, and Relationship, containing the values '*****DEMO', 'GUIDEDEMO', and 'Employee'. Below the table are search filters: 'Search By' (set to 'Incurred Date'), 'Claim Status' (set to 'All'), 'From date' (01/01/2021), and 'To date' (31/12/2021). A 'View Report' button is highlighted with a red box. Three numbered instructions are overlaid on the interface: 1. Select the claimant (选择索赔人), 2. Enter date range (输入日期范围), and 3. Click on button to generate report (点击按钮生成报告).

1. Select the claimant
选择索赔人

2. Enter date range
输入日期范围

3. Click on button to generate report
点击按钮生成报告

Download to excel or print
下载到 Excel 或打印

Reference Number	Incurred Date	Service Provider / Clinic	Claim Type Category	Benefit	Claim Reason	Admin Remarks	Incurred Amount (\$)	Payable Amount (\$)	Claim Status	Related Claims	Claim Doc
*****DEMO : GUIDEDEMO											
R00001995254	10/10/2021	POLYCLINIC		HEALTH SCREENING	AP780.6:FEVER		100.00	-	Processing		
		ABC		Polyclinic	Fever						

Claim Status

Processing 处理中	The claim has been successfully submitted and pending for IHP's assessment. 索赔已成功提交并等待 IHP 评估.
Pending 待办中	The claim is pending for additional documents. An email trigger will be sent to you to request for additional documents. 该索赔正在等待其他文件.我们将向您发送一封电子邮件, 要求您提供其他文件.
Approved 已批准	The claim is approved. 索赔获得批准.
Rejected 拒绝	The claim is rejected. An email trigger explaining the reason will be sent to you. 索赔被驳回. 我们将向您发送一封电子邮件内附解释原因.
Transferred 已结案并转移	The claim is closed and transferred under another claim reference number. 索赔已结案并转移到另一个索赔参考号下.

Processing 处理中

The claim has been successfully submitted and pending for IHP's assessment. 索赔已成功提交并等待 IHP 评估.

Approved 已批准

The claim is approved. 索赔获得批准.

Rejected 拒绝

The claim is rejected. An email trigger explaining the reason will be sent to you. 索赔被驳回. 我们将向您发送一封电子邮件内附解释原因.

Pending 待办中

The claim is pending for additional documents. An email trigger will be sent to you to request for additional documents. 该索赔正在等待其他文件. 我们将向您发送一封电子邮件, 要求您提供其他文件.

Transferred 已结案并转移

The claim is closed and transferred under another claim reference number. 索赔已结案并转移到另一个索赔单号下.



The screenshot shows the IHP eClaims system interface. On the left is a purple sidebar with the IHP logo and a list of menu items: Claims Submission, Claims Modification, Claims History, Online Resources (highlighted with a red box), Flex Enrolment, Change Password, and Log Out. At the bottom of the sidebar, it says 'Last Logged in: 14/10/2021 2:09:04 PM'. The main content area has a dark purple header with the text 'Welcome to IHP eClaims, GUIDEDEMO!'. Below this is a section titled 'Online Resources' with three items: 'Employee Profile' (highlighted with a red box and an arrow pointing to a callout), 'Password Reset Options', and 'View latest enrolment selections'. The callout box contains the text '1. To see employee's information' and '查看员工信息'. Below this is another section titled 'IHP Panel Clinic List' with two items: 'GP Clinics' and 'Dental Clinics' (both highlighted with red boxes and an arrow pointing to a callout). The callout box contains the text '2. IHP Panel Listings' and 'IHP 诊所列表'.

Employee Information :

NRIC :
Name :
Date Of Birth :
Gender :
Email ID :
Benefit Scheme :
Bank & Branch Code :
Account No :
Employee ID :
Division :
Department :



Benefit Balance Information :

For the Period of

Current Policy Year

Submit

Benefit Type	Coverage	Start Date	End Date	Entitlement	Utilisation (Pending)	Utilisation (Paid)	Balance
ENTITLEMENT	Employee Only	01/01/2020	31/12/2020	300.00	0.00	0.00	\$300.00

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Join our community for access to free health awareness, exclusive invites, group activities, and more!

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